

Reg. no. TRAFCOM/108561/00.04.00.03/2023 12 April 2023

Data collection system (transport and communications services data collection)

Controller	Controller's contact details
Finnish Transport and Communications Agency (Traficom)	PO Box 320, FI-00059 TRAFICOM, Finland kirjaamo@traficom.fi
	Tel. +358 29 534 5000
	Contact details of the controller's data protection officer
	PO Box 320, FI-00059 TRAFICOM, Finland tietosuoja@traficom.fi
	Tel. +358 29 534 5000
	If your message contains confidential, secret or otherwise sensitive content or a personal
	identity code, please use Traficom's secure
	email.

Grounds for and purpose of the data processing

Personal data is used to carry out the administrative tasks of the Finnish Transport and Communications Agency imposed by the Act on Electronic Communications Services (917/2014, later TYK), the Act on Strong Electronic Identification and Electronic Trust Services (617/2009) and the Finnish Transport and Communications Agency's Regulation regarding disturbances in telecommunications services (66 A/2019 M).

The use of this register applies to the following activities:

- Collection of market data (Section 315 of the TYK and Act on Strong Electronic Identification and Electronic Trust Services, Section 42a(2) and 43).
- Data collection on disturbances in telecommunications services and information security failures (Regulation 66 A/2019 M).

Data content		
The data undergoing processing	The register contains the following information for telecommunications operators, companies, cooperatives and identification service providers:	
	 Company name Company business ID Address of company Unique identifier of the contact person Name of contact person Telephone number of the contact person Email address of the contact person Role assigned to the contact person in the register (Suomi.fi Authorization) Other e-mail, such as registry office's e-mail 	
Sources of the processed data (where	The register's information source is the information provided by the customers and the Suomi.fi identification and authorization of the Digital and Population Data Services Agency.	



Reg. no. TRAFCOM/108561/00.04.00.03/2023 12 April 2023

data is received from)	
Storage period of personal data	The data storage periods are based on the principles of the valid archiving and data control plan. The information is stored as long as it is required to carry out the statutory administrative tasks of the Finnish Transport and Communications Agency.

Data processing	
Recipients and cate- gories of recipients of personal data (to whom personal data is disclosed)	Personal data will not be disclosed to third parties.
Processing of per- sonal data on behalf of the controller	The personal data is not processed on behalf of the controller.
Transfer of personal data to third countries outside the EU/EEA	No data is transferred outside the EU or EEA.
Automated decision- making and profiling	Automatic decision-making or profiling is not used.

Rights related to the processing of personal data

About exercising rights

You can exercise your rights by submitting a request to Traficom by email or post. The controller's contact details are listed in this privacy statement under the section 'Controller's contact details'.

The right to lodge a complaint with the supervisory authority

If you believe that your personal data is being processed in violation of legislation, you may lodge a complaint with the Office of the Data Protection Ombudsman.

Office of the Data Protection Ombudsman PO Box 800, FI-00531 Helsinki tietosuoja(at)om.fi tel. +358 29 566 6700

Right of access	The data subject has the right to obtain from the controller confirmation as to whether or not personal data concerning him or her is being processed. If processing takes place, the data subject has the right to access the personal data.
Right to rectifica- tion	The data subject has the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her. The data subject can also update his/her email address and phone number themselves as a logged-in user of the service.
Right to object	In situations where the processing of personal data is based on public interest, the exercise of official authority vested in the controller or the legitimate interest of the controller or a third party, the data subject has the right to object to the processing of personal data concerning him or her.



Reg. no. TRAFCOM/108561/00.04.00.03/2023 12 April 2023

If a data subject uses his or her right to object, the controller must stop the processing of the personal data, unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or for the establishment, exercise or defence of legal claims. If personal data is processed for direct marketing purposes, the data subject has the right to object to the processing without any specific arounds. In situations where personal data is processed for statistical or research purposes, the data subject may object to the processing on grounds relating to his or her particular situation, in response to which the controller must stop processing the data subject's data, unless the processing is necessary for performing a task carried out for reasons of public interest. The data subject has the right to obtain from the controller restriction Right to restriction of processing of processing if: the accuracy of the personal data is contested by the data subthe processing is unlawful but the data subject opposes the erasure of the personal data and requests the restriction of their use instead: the controller no longer needs the personal data for the purposes of the processing, but it is required by the data subject for the establishment, exercise or defence of legal claims; the data subject has objected to the processing of the personal data pending the verification of whether the legitimate grounds of the controller override those of the data subject. The data subject has the right to receive the personal data concerning Right to data portability him or her, which he or she has provided to the controller, in a structured, commonly used and machine-readable format and the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided, where the processing is based on consent or on a contract and the processing is carried out by automated means. At Traficom, personal data is most often processed for the purpose of carrying out the statutory tasks of an authority, in which case the data subject does not have the right to data portability, unless separately provided by law. Right to erasure In situations where the legal basis for the processing of personal data is something other than compliance with a legal obligation, the data subject has the right to obtain from the controller the erasure of personal data concerning him or her. The requested data will be erased unless the controller has a legal basis for refusing to erase the data, such as a legal obligation to retain the data. Personal data is processed at Traficom for the purpose of carrying out the statutory tasks of an authority, in which case the data subject does not have the right to removal of their data.



PRIVACY STATEMENT



Reg. no. TRAFCOM/108561/00.04.00.03/2023 12 April 2023

Right to withdraw consent	Insofar as personal data is processed on the basis of the consent of the data subject, the data subject may withdraw his or her consent at any time by notifying the controller of the withdrawal. Withdrawing consent will not affect the lawfulness of processing carried out on the basis of the consent of the data subject before its withdrawal.
	basis of the consent of the data subject before its withdrawal.